

The Kerala State Cooperative Bank Ltd

RFP for Merchant Acquisition

Notice Inviting Tender

SL.NO	Description	Details
1	RFP No and Date	KBIT/MA/071/2025-26
2	Brief Description of the RFP	Bank invites sealed e-tender from eligible bidders for the supply, implementation and maintenance of End-to-End Merchant acquisition system including switching services, Payment Gateway, PoS, QR, Soundbox, Standies. The successful bidder shall be responsible for supply, implementation and maintenance of the Merchant acquisition and PoS as per specification given in the RFP document. Bidder is also responsible for integration to Bank's existing CBS, Switch, Card, SMS, affiliated/partner institutions. Installation of technical Infrastructure such as software applications, portals, devices, hardware, data storage, backup systems and data network and maintenance & monitoring of the system.
3	Banks address for communication and tender	Chief Executive Officer, Kerala State Co-operative Bank Limited, Co-Bank Towers, Vikas Bhavan P.O-695033,Kerala. Ph-0471-2547222,2316329 email : rfppmu@keralabank.co.in & rfpkscb@gmail.com
4	Date of issue	01.07.2025

5	Last date of submission of queries for pre-bid	05.07.2025, 4.00 p.m.
6	Pre-bid meeting	07.07.2025, 11.00 a.m.
7	Bid submission start date	09.07.2025, 10.00 a.m
8	Last date of submission of Bids	18.07.2025, 4.00 p.m.
9	Date and time of Opening of Pre-qualification bid	21.07.2025, 10.00 a.m.
10	Date and time of opening of technical bid	<i>Will be informed after completing the pre-qualification cover evaluation</i>
11	Date of presentation and Demo by Bidders agent	<i>Will be informed after completing the pre-qualification cover evaluation.</i>
12	Visit to reference installation site By Selected Core team of the Bank	<i>Time & date will be intimated later</i>
13	Opening of Financial Bid	<i>Time & date will be intimated later based on the number of bidders for Technical Presentation.</i>
14	Application Fee (Non-refundable)	INR 10,000/-
15	Earnest Money Deposit (Refundable)	INR 5,00,000/-
16	Validity of the proposal	<i>180 days from the date of opening of the Financial Bid</i>
17	Name and the Details of the Contact Person	Shri. Rajesh A R, Chief General Manager, Kerala State Co-operative Bank Limited, Co-Bank Towers, Vikas Bhavan P.O-695033, Kerala. Ph-0471-2547222,2316329 email : rfppmu@keralabank.co.in & rfpkscb@gmail.com
18	Website from which tender document can be downloaded	https://www.etenders.kerala.gov.in
19	Submission of tender and remittance of fee	Please visit the General Tender Terms & Conditions for e-Procurement section