



KERALA STATE COOPERATIVE BANK LTD (KERALA BANK)

**HEAD OFFICE, COBANK TOWERS, PALAYAM,
VIKAS BHAVAN P.O, PALAYAM, THIRUVANANTHAPURAM – 695 033**

TENDER DOCCUMENT – 3D LED DISPLAY WALL OUTSIDE THE OVERBRIDGE BRANCH BUILDING AT KERALA BANK AT THIRUVANANTHAPURAM

**No. KSCB/HO/BPCC/Mktg/LED DH OBB TVM/2025
Dtd.25-08-2025**

TENDER DOCUMENT – INSTALLATION OF 3D LED DISPLAY WALL OUTSIDE THE OVERBRIDGE BRANCH BUILDING AT KERALA BANK AT THIRUVANANTHAPURAM		
SL No	DESCRIPTION	PAGE No
01	NOTICE INVITING E-TENDER	4
02	TENDER ABSTRACT	6
03	INTRODUCTION	7
04	OBJECTIVES	7
05	DEFINITIONS	7
06	SCOPE OF CONTRACT	8, 21
07	ELIGIBILITY AND TECHNICAL CRITERIA FOR SUBMISSION	8
08	GENERAL TERMS & CONDITIONS OF THE CONTRACT	9
09	TERMS AND CONDITIONS FOR E-PROCUREMENT	10
10	ONLINE BIDDER REGISTRATION PROCESS	11
11	ONLINE TENDER PROCESS	11
12	DOCUMENTS COMPRISING BID	12
13	TENDER DOCUMENT FEES AND EARNEST MONEY DEPOSIT (EMD)	12
14	ONLINE PAYMENT MODES	13
15	CLARIFICATION OF ONLINE PAYMENTS	13
16	SUBMISSION PROCESS	14
17	DEADLINE FOR SUBMISSION OF BIDS	14
18	DOCUMENT EVALUATION	14
19	OPENING OF TECHNICAL BID AND BIDDER SHORT-LISTING	15
20	OPENING OF FINANCIAL BIDS: BIDS OF THE QUALIFIED	15
21	SELECTION OF CONTRACTOR	15
22	PERFORMANCE SECURITY	15
23	AGREEMENT	15
24	FORCE MAJEURE CLAUSE	16
25	CONFIDENTIALITY CLAUSE	16
26	SEVERABILITY	16
27	VALIDITY OF BID	16
28	BLACKLISTING	17
29	RISK-PURCHASE CLAUSE	17
30	EXTENTION, PENALTY , INDEMNITY CLAUSE AND	17
31	TERMINATION	17
32	RIGHT TO TERMINATE	18
33	DEVIATIONS	18
34	ARBITRATION CLAUSE	18
35	DISPUTE RESOLUTION	18
36	ENGAGEMENT OF ALTERNATE BIDDER/CONTRACTOR	18
37	CONFIDENTIALITY OF PROCUREMENT PROCESS	19
38	NO LEGAL RELATIONSHIP	19
39	TENDERER'S OBLIGATION TO INFORM ITSELF	19
40	ERRORS AND OMISSIONS	19
41	ACCEPTANCE OF TERMS	19

42	DISCLAIMER	19
43	CONCLUSION	20
44	ANNEXURE-I :SCOPE OF CONTRACT	21
45	ANNEXURE-II : MODE OF PAYMENT FOR SUCESSFUL BIDDER	22
46	ANNEXURE-III : GENERAL INFORMATION ABOUT THE TENDERER	
47	ANNEXURE-IV: ANNUAL TURN OVER STATEMENT	
48	ANNEXURE-V : AFFIDAVIT	
49	ANNEXURE- VI: AGREEMENT OF ACCEPTANCE	

ABBREVIATIONS USED IN THIS DOCUMENT		
SI No.	Abbreviation	Description
01	BANK	Kerala State Cooperative Bank Ltd (Kerala Bank)
02	TENDER DOCUMENT	Request for Proposal
03	AOC	Award of Contract
04	EMD	Earnest Money Deposit



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PALAYAM, THIRUVANANTHAPURAM – 695 033

KSCB/HO/BPCC/Mktg/LED DH OBB TVM/2025

Dated: 25-08-2025

NOTICE INVITING E-TENDER

Name of Contract: E-Tender for the Installation of 3D LED Display Wall outside the Overbridge Branch Building at Kerala Bank at Thiruvananthapuram

Interested and eligible bidders are required to submit their proposals online in two separate covers: Technical Bid and Financial Bid, through the Kerala Government's e-Tender portal. All documents forming part of both bids, including annexures, must be duly signed by the bidder.

The Financial Bid must be submitted strictly in accordance with the terms and conditions specified in the Tender document. Any deviation or modification in the prescribed terms may lead to the rejection of the bid.

Bidders are also required to remit an e-Tender fee of ₹5,950 and an Earnest Money Deposit (EMD) of ₹1,00,000, both via the e-payment facility provided on the e-Tender portal.

The detailed Tender document-including Terms and Conditions, Eligibility Criteria, Technical and Financial Bid formats, and required annexures-can be accessed and downloaded from the Kerala Government's e-Tender website. The schedule for the tender process is outlined below:

COMMERCIAL BID

a	Tender No. & Date	KSCB/HO/BPCC/Mktg/LED DH OBB TVM/2025 dt.25-08-2025
b	Tender Details	E-Tender for the Installation Of 3D LED Display Wall outside the overbridge Branch Building at Kerala Bank at Thiruvananthapuram
c	Place of Opening	Kerala State Co-Operative Bank (Kerala Bank) Head Office, Co-Bank Towers,VikasBhavan.P.O Thiruvananthapuram
d	Tender Form Fees (Non Refundable)	Rs.5,900/- (Rs. 5,900/- + GST@ 18%) (Rupees Five Thousand and Nine Hundred only)
e	Earnest Money Deposit. (EMD) EMD Exemption NOT allowed.	Rs. 1,00,000/- (Rupees One Lakh Only)
f	Mode of Payment of EMD & Cost of Tender	Online through SBI Internet Banking/NEFT through e-procurement portal. EMD & Tender Fee should be remitted as a single transaction. Split payment is not allowed.
g	Mode of Submission of Tender	Tender should be submitted online through e-GP website www.etenders.kerala.gov.in
h	Contact address/ Telephone number for enquiry and doubts	Chief Executive Officer Kerala State Co-Operative Bank (Kerala Bank) Head Office,Co-Bank Towers,Vikas Bhavan.P.O Thiruvananthapuram-695033 Telephone No: 0471 2547295, 2547213, 2547350, 2547200, E-mail: marketing@keralabank.co.in

i	Contact address/ Telephone nos. for help in case of any doubt in e-tendering process (Help desk)	Kerala State IT Mission, e-Government procurement PMU & Help desk, Saankethika, Near EPF Office, Vrindavan Gardens, Pattom, Thiruvananthapuram. – 695004 Ph: 0471 - 2577088, 2577188; Toll free No.18002337315; e-mail: etendershelp@kerala.gov.in Website: www.etenders.kerala.gov.in
j	Tender inviting Authority	Chief Executive Officer Kerala State Co-Operative Bank (Kerala Bank) Head Office, Co-Bank Towers, Vikas Bhavan.P.O Thiruvananthapuram-695033

All amendments/information/Corrigendum with respect to this e-tender will be uploaded on the e-tender Website www.etender.kerala.gov.in and notice thereof will not be published in any newspaper. All Tenderers are, therefore, advised to visit the website regularly for updates. The Kerala State Co-operative Bank Ltd, reserves the right to reject all or any Tender without assigning any reason, whatsoever.

CHIEF EXECUTIVE OFFICER,
KSCB Ltd.



KERALA STATE COOPERATIVE BANK LTD (KERALA BANK)

HEAD OFFICE, COBANK TOWERS, PALAYAM, VIKAS BHAVAN P.O,
PALAYAM, THIRUVANANTHAPURAM – 695 033

KSCB/HO/BPCC/Mktg/LED DH OBB TVM/2025

Dated: 25-08-2025

TENDER ABSTRACT

E-Tender for the Installation Of 3D LED Display Wall outside the overbridge Branch Building at Kerala Bank at Thiruvananthapuram

Bid publishing date	15.00 hours on 25-08-2025
Starting date of download of Tender Form	15.00 hours on 25-08-2025
Download of Tender Form (website)	http://www.etenders.kerala.gov.in
Prebid Meeting	15.00 hours on 29-08-2025
Bid Submission start date	11.30 hours on 30-08-2025
Bid submission closing time	18.00 hours on 15-09-2025
Date & time of opening of E- tender	15.00 hours on 16-09-2025
Cost of Tender form (online)	Rs. 5,900/- (Rs. 5,000 +18% GST)
EMD (online)	Rs. 1,00,000/-
Place of opening of Tender	Office of the Chief Executive Officer, Kerala Sate Co-operative Bank Ltd, Vikas Bhavan PO, Palayam, Thiruvananthapuram, Pin – 695 033
Address for Communication	Office of the Chief Executive Officer, Kerala State Co-operative Bank Ltd, Vikas Bhavan PO, Palayam, Thiruvananthapuram, Pin –695 033, Phone : 0471 2547295, 2547213, 2547350, 2547200, Email : marketing@keralabank.co.in

Bank reserves the right to accept /reject any tender without assigning any reason

CHIEF EXECUTIVE OFFICER,
KSCB Ltd.



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HEAD OFFICE, COBANK TOWERS, PALAYAM, VIKAS BHAVAN P.O,
PALAYAM, THIRUVANANTHAPURAM – 695 033

KSCB/HO/BPCC/Mktg/LED DH OBB TVM/2025

Dated: 25-08-2025

**TENDER DOCCUMENT – FOR INSTALLATION OF 3D LED DISPLAY WALL
OUTSIDE THE OVERBRIDGE BRANCH BUILDING AT KERALA BANK
AT THIRUVANANTHAPURAM**

INTRODUCTION

Kerala Bank has been established with the broader vision and determination to ensure a secure, reliable and affordable banking service that can be accessed by all sections of the society. In this process, the bank is strengthening the base of the Co-operative Economic Community in the state by equipping itself to move forward vigorously in the changing economic climatic condition.

The structure of Kerala Bank is adequate enough to ensure service in the state without any urban or rural differences. It has seven Regional Offices, a Corporate Business Office at Ernakulam and Credit Processing Centers in 14 Districts across the state. At present, Kerala Bank has 823 branches across the state

Kerala Bank is giving prime importance to expanding its branding and becoming the preferred bank of its customers. As part of this, it aims to modernize its branding and advertising campaign. As part of this, the bank intends to install an 3D LED display wall at the Thiruvananthapuram, outside of Over bridge branch building (Right corner of the building between 1st & 2nd floor). Kerala Bank invites qualified PRD approved firms to undertake this work and provide follow-up services.

OBJECTIVES

The purpose of this Tender document issued by Kerala Bank is to invite comprehensive technical and commercial proposals for engaging a qualified contractor, for installing high-quality 3D LED display wall.

DEFINITIONS

In this connection, the following terms shall be interpreted as indicated below:

- i. “Bank” ‘and/or “KERALA BANK” means the Kerala State Co-operative Bank constituted as per the Kerala Co-operative Societies Act 1969 , head office at Thiruvananthapuram.
- ii. “Institution”, “Firm”, “Company”, “Applicant”, “Bidder” means an eligible entity/firm submitting their proposal for providing services to KERALA BANK in accordance with this Tender document.
- iii. “Proposal” or “Bid” means the written reply or submission of response to this Tender document.

iv. “Contract/Agreement/SLA” means the agreement entered in the format provided in Annexure – and as approved by KERALA BANK (including all attachments and appendices thereto and all documents incorporated by reference therein) executed between the Bank and the selected/successful bidder as per this Tender document, for the services as per the terms and conditions approved by the KERALA BANK.

v. “The Contract Price/Project Cost” means the total price payable to the Vendor under the Contract for the full and proper performance of its contractual obligations.

vi. “Contract/ Services” means all services, scope of work (Annexure) and deliverables to be provided by a Bidder as described in the Tender document and include provision of technical assistance, certifications, license and any other obligation of the Vendor covered under this Tender document.

vii. “Day” means English calendar day.

viii. “Tender document” means this Request for Proposal issued by KERALA BANK for the engagement of an for the engagement of various bidders for installing 3D LED Display Wall at Overbridge Branch building, Thiruvananthapuram (this document) in its entirety, inclusive of any addenda that may be issued by the Bank.

ix. “Selected Bidder”/ Vendor/ Supplier/ Contractor/ Service Provider/ Selected Contractor ” is the successful Bidder found eligible as per eligibility criteria set out in this Tender document, whose technical Bid and commercial bid has been accepted and who has emerged as the Successful Bidder as per the selection criteria set out in the Tender document and to whom notification of award has been given by Bank.

SCOPE OF CONTRACT:

As given in **Annexure I** of this document.

ELIGIBILITY AND TECHNICAL CRITERIA FOR SUBMISSION

Only those tenderers who possess the following eligibility criteria shall quote their bids through online. Tenderers shall upload/submit documentary proof of eligibility criteria.

(1).The basic eligibility for submission of bid proposal is only for advertising agencies and institutions in the panel approved by the Kerala Government I&PRD. Other applications will be rejected.

(2). Firms who are blacklisted by Kerala Bank or by Govt. of Kerala cannot participate in the tender.

(3). Defaulters of Kerala Bank in payment of license fee and other violations of terms and conditions in earlier business with Kerala Bank are not eligible to participate and shall be disqualified if found participate.

(4). Bidders those who are having unsettled disputes /unnecessary litigation with existing contracts with Kerala Bank will be considered Disqualified.

(5).The eligible tenderer can be an Partnership firm/ Firm/Company/Corporation and shall fulfill the following criteria:

(i). Contractor /Firm should be a single business entity having GST registration, with a standing of minimum 5 years (Copy of GST Registration certificate and Certificate of incorporation countersigned by CA to be attached)

(ii). Average Annual Turnover: The average annual turnover, in the contract work of hoardings business, of the tenderer for the latest three consecutive financial years (2022-23, 2023-24, 2024-25) shall be equal to or more than Rs.1 Crore per year, proof of which shall be submitted by way of Audited Profit & Loss Account and Balance Sheet certified by authorized Chartered Accountant and Auditor's Certificate.

(iii). Should have executed a work of at least Rs.10 Lakhs worth of billing from one client in any of the last 5 Financial Years. (Copies of Work Orders/Estimate Approvals from the client to the Contractor proving this amount to be attached)

(iv). Experience: The experience of the tenderer in the installation of wall field shall be for a minimum of two years in reputed public / private/banking organizations. The tenderer should have completed 2 years of experience as on the date of submission of tender.

(v). The tenderer shall upload/submit the proof of experience in the form of certificate (with details of period of experience and nature of work) issued by the concerned organization and shall be supported by copies of agreements/ work orders.

(vi). Contractor should not have been barred/ repaneled by any department of government, PSU, etc during last 5 years. No complaint should be pending with Government or its agencies. Affidavit, in this regard, should be submitted.

(6). Tenders which are not meeting the eligibility criteria will be summarily rejected

GENERAL TERMS & CONDITIONS OF THE CONTRACT

01) A rough sketch indicating the proposed location / installation of 3D LED display Wall should be prepared and submitted. The tenderers may inspect the place physically to have clear idea before submitting their tender.

02) The successful tenderer should commence the operation of the 3D LED display Wall in Overbridge Branch building of Kerala Bank at Thiruvananthapuram within 30 days from the date of agreement and should complete the installation as per agreement.

03) Kerala Bank shall have the right to reject or modify the proposal submitted by the Bidder.

04). The Bank shall normally accept the smallest offer in the e-tender but the Bank reserves the right to accept or reject any of the tenders without assigning any reason whatsoever, if such a necessary to safeguard the interest of the Bank.

05). The tenderer should specify in the tender the experience he possesses and the extent of the present business in the relevant field.

06). A service personnel should be available in Thiruvananthapuram to provide timely service

07).The AMC conditions after the warranty period should be specified in the tender document

08). The successful tenderer shall be required to execute an Agreement (License Deed) in stamped paper worth Rs.200/- (Rs.Two Hundred only) as per the draft prescribed by the Bank embodying the conditions specified herein and such other terms and conditions as may be decided from time to time if found necessary, within 30 days from the date of provisional confirmation order.

- 09). The electoral ID card number, Aadhar card number, GST Registration number, TAN/PAN of the contractor and witnesses has to be entered in the agreement and it's self-attested copy should be made part of Agreement.
- 10). The Contractor shall be governed by all the Statutory provisions prescribed by the State/ Central / Local Laws and shall have to obtain relevant certificate or permission or license as may be necessary or required from the concerned authorities of Central Government / State Government / Local body for installation of 3D LED display wall and display of advertisements. It is the responsibility of the contractor to obtain all necessary legal approvals.
- 11). Chief Executive Officer of Kerala Bank reserves the right to modify any condition/conditions of the agreement, and add any other condition/ conditions during the subsistence period of contract. The Bidder have to abide by the conditions modified/incorporated and has to enter in to supplementary agreement with the Bank at his/her/its cost.
- 12). In case of any violation of the conditions of the contract, the Bank reserves the right to terminate the contract with one month notice besides forfeiture of deposits.
- 13). In case of any dispute or differences arising on the terms and conditions of the tender or contract as the case may be, the contractor may approach the Chief Executive Officer, Kerala Bank for redressal.
- 14). The Contractor shall comply with all the provisions of Contract Labour (Regulation and Abolition) Act, 1970.
- 15).The contractor shall have no right to assign, sublet or underlet the license to any others.
- 16).Care should be taken that the Technical Bid shall not contain any price information. Such proposal, if received, will be rejected.
- 17).Wherever provision is made for giving or issuance of any notice, instruction, consent, approval, certificate or determination by any Party, unless otherwise specified, such communication shall be in writing in English and shall not be unreasonably withheld or delayed.
- 18).The bidder shall bear all costs associated with the preparation and submission of its bid and Kerala State Co-Operative Bank, Thiruvananthapuram, hereinafter referred to as "Tender Inviting Authority", will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.
- 19). The bill must contain the GSTIN No. of Kerala State Co-operative Bank Ltd and the GSTIN No. of Kerala State Co-operative Bank Ltd is 32AAAK4255G2ZZ with address as follows The Kerala State Co-operative Bank Ltd, Head Office, COBANK Towers, Vikas Bhavan, Palayam, Thiruvananthapuram-695033.

TERMS AND CONDITIONS FOR E-PROCUREMENT

This e-Tender, released through the Government of Kerala's e-procurement portal (www.etenders.kerala.gov.in), invites qualified and I&PRD empaneled agencies to submit bids for selection under a two- cover format-comprising the Tender Fee & EMD, Technical Bid, and Financial Bid-for Installation Of 3d Led Display Wall Outside The Overbridge Branch Building at Thiruvananthapuram for Kerala State Co-

operative Bank Ltd (Kerala Bank). Participation mandates registration on the portal and possession of a Class II (or higher) Digital Signature Certificate. All submissions must be made electronically by the stipulated deadline, and any updates or corrigenda will be issued exclusively via the portal.

A). Online Bidder registration process:

Bidders should have a Class II or above Digital Signature Certificate (DSC) to be procured from any Registration Authorities (RA) under the Certifying Agency of India. Details of RAs will be available on www.cca.gov.in. Once, the DSC is obtained, bidders have to register on www.etenders.kerala.gov.in website for participating in this tender. Website registration is a one-time process without any registration fees. However, bidders have to procure DSC at their own cost. Bidders may contact e-Procurement support desk of Kerala State IT Mission over telephone at 0471-2577088, 2577188, 2577388 or 0484-2336006, 2332262 or 0497-2764788, 2764188 or 0483-273294 or through for assistance in this regard on all government working days from 9.30 A.M to 5.30 P.M.

Toll free No.18002337315;

email: etendershelp@kerala.gov.in, helpetender@gmail.com

Website: www.etenders.kerala.gov.in

B). Online Tender Process:

The tender process shall consist of the following stages:

- i. Downloading of tender document: Tender document will be available for free download on www.etenders.kerala.gov.in. However, tender document fees shall be payable at the time of bid submission as stipulated in this tender document.
- ii. Pre-bid meeting: Yes
- iii. Publishing of Corrigendum: All corrigenda shall be published on www.etenders.kerala.gov.in and shall not be available elsewhere.
- iv. Bid submission: Bidders have to submit their bids along with supporting documents to support their eligibility, as required in this tender document on www.etenders.kerala.gov.in. No manual submission of bid is allowed and manual bids shall not be accepted under any circumstances.

C). Documents Comprising Bid:

(I). The First Stage

(Pre-Qualification or Technical Cover based on 2 cover tender system):

Pre-Qualification or Technical proposal shall contain the scanned copies of the following documents which every bidder has to upload:

- (i). Copy of Tender documents including / addendums (corrigendum and Notice etc) signed in all pages with seal .
- (ii) Brief bidder Profile in the letter head of the firm duly sealed and signed.
- (iii) Copy of last 3 years audited financial statements as per Annexure -IV

- (iv). General information about the Tenderer (Annexure III).
- (v). An affidavit as per format in Annexure– V (Anti-Blacklisting & no litigation/default Affidavit) attested by NOTARY
- (vi). Documentary proof of bidder having experience in successful execution and satisfactory completion of contracts as specified in the e tender notice.
- (vii). Tender Fee receipt & EMD Payment receipt (with clear payment references)
- (viii). Bidder shall submit the self-attested copies of the following:
 1. PAN Card
 2. Firm/ Company Registration Certificate
 3. Valid GST Certificate (In case of GST registration out of Kerala, an undertaking in the form of Notarized affidavit to cause the GST registration within the State of Kerala before signing the agreement.)

All uploaded scanned documents should contain the signature and the office seal of the bidders and should be digitally signed while uploading in e-tender portal. Documents uploaded without digitally signing shall entitle rejection of the Tender. The Bank doesn't take any responsibility for any technical snag or failure that might take place during document upload.

(II). The Second Stage

(Financial Cover or as per tender cover system): The Bidder shall complete the Price bid as per format given for download along with this tender. Note: The blank price bid should be downloaded and saved on bidder's computer without changing file-name otherwise price bid will not get uploaded. The bidder should fill in the details in the same file and upload the same back to the website.

Resubmission of offer will not be allowed after the time and date fixed for bid submission. The offer once made cannot be withdrawn or modified after the closing of e-tender under any circumstances. A bid submitted with an adjustable/ variable price quotation will be treated as non - responsive and rejected.

D). Tender Document Fees and Earnest Money Deposit (EMD)

- (i). The Bidder shall pay, a tender document fees of Rs.5900/- (Rupees Five thousand Nine hundred only including of GST @18%) and Earnest Money Deposit of Rs 1,00,000/- (Rupees One Lakh only). The Bid security is required to protect the purchaser against risk of Bidder's conduct, which would warrant the forfeiture of security.
- (ii). If any tenderer withdraws his tender on or after the specified/prescribed time for opening Tender, the EMD shall be forfeited forthwith. Withdrawal of tender by the successful tenderer will entail forfeiture of EMD without notice.
- (iii). EMD will be refunded not later than 120 days from bid due date, without any interest, except in case of the 3 highest-ranked bidders. EMD of the 2nd & 3rd ranked bidders shall be refunded on signing of the agreement with the selected bidder. The selected bidder's EMD shall be returned upon completion of the process of selection.

(iv).The EMD shall be forfeited for defective submission of tenders and the consequent disqualifications.

(v).The EMD will be forfeited, if the applicant fails to abide by the conditions laid down in this Tender document or any other reasons significant in this process.

(vi).The EMD of the disqualified tenderers will be returned automatically through e-procurement system. No interest shall be paid for the earnest money deposited.

(vii).The PRICE BID of those bidders, who satisfied all of the Prequalification Criteria, shall only be opened for further consideration. The PRICE BID of those bidders who do not satisfy even any one of the pre-qualification condition will not be opened.

(viii). Withdrawal or modification of the offer once made in e-Tender will be resulted in the forfeiture of EMD remitted. In such cases the bidder will not have the right to claim the refund of EMD.

Online Payment modes:

The tender document fees and EMD can be paid in the following manner through e-Payment facility provided by the e-Procurement system State Bank of India Multi Option Payment System (SBI MOPS Gateway).

During the online bid submission process, bidder shall select SBI MOPS option and the page, to view the Terms and Conditions page. On further submitting the same, the e-Procurement system will re-direct the bidder to MOPS Gateway, where two options namely SBI and Other Banks* will be shown. Here, Bidder may proceed as per below:

a) SBI Account Holders shall click SBI option to with its Net Banking Facility., where bidder can enter their internet banking credentials and transfer the Tender Fee and EMD amount.

b) Other Bank Account Holders may click Other Banks option to view the bank selection page. Here, bidders can select from any of the 11 Banks to proceed with its Net Banking Facility, for remitting tender payments. *Transaction Charges for Other Banks vide SBI Letter No. LHO/TVM/AC/2016-17/47 – 1% of transaction value subject to a minimum of Rs. 50/- and maximum of Rs. 150/- Any transaction charges levied while using any of the above modes of online payment has be borne by the bidder. The supplier/contractor's bid will be evaluated only if payment status against bidder is showing "Success" during bid opening.

Clarification of online Payments:- The bidders shall seek clarification from Kerala State IT Mission, e-Government procurement PMU & Help desk, Saankethika, Near EPF Office, Vrindavan Gardens, Pattom, Thiruvananthapuram 695004. Help Desk No. Ph: 0471 - 2577088, 2577188; Toll free No.18002337315; e-mail: etendershelp@kerala.gov.in Website: www.etenders.kerala.gov.in and make himself conversant with procedure for online payment of the Tender Fee and EMD. Kerala Bank shall under no circumstance be responsible for failed transactions due to non-compliance of the above procedure.

E). SUBMISSION PROCESS: For submission of bids, all interested bidders have to register online as explained above in this document. After registration, bidders shall submit their Technical bid and Financial bid online on www.etenders.kerala.gov.in along with online payment of tender document fees and EMD. For page by page instructions on bid submission process, please visit www.etenders.kerala.gov.in and click “Bidders Manual Kit” link on the home page.

It is necessary to click on “Freeze bid” link/ icon to complete the process of bid submission otherwise the bid will not get submitted online and the same shall not be available for viewing/ opening during bid opening process.

Deadline for Submission of Bids:

(i). The digitally signed Tender document and other specified documents shall be submitted online through the e-GP website www.etenders.kerala.gov.in well in advance before the last date and time. No submission shall be allowed after the last date mentioned.

(ii). The bidders have the liberty to resubmit fresh tender/documents till the last date and time of submission of the e-tender.

(iii). If the submission deadline falls on a Bank holiday, bids will be accepted until the same time on the next working day.

(iv). Should Kerala Bank extend the deadline, all proposals must be submitted by the newly stipulated date and time; all original terms and obligations will remain unchanged.

(v). Any bid received after the prescribed deadline will be summarily rejected and returned unopened.

(vi). The offer once made cannot be withdrawn or modified after the closing of e-tender under any circumstances. Withdrawal or modification of the offer once made in e-Tender will be resulted in the forfeiture of EMD remitted. In such cases the bidder will not have the right to claim the refund of EMD.

(vii). The Chief Executive Officer of Kerala Bank reserve the right to make any modifications or additions in this notice in the event if it is felt that it is in the public interest or in the interest of the Bank.

(viii). This policy aligns with the standard procedures of the Kerala Government's e-procurement portal.

Document evaluation

The terms and documents submitted as part of the bids shall be scrutinized by the Tender Inviting Authority. The Tender Inviting Authority may call for additional documents/clarifications through e-tender portal. The list of those who come out successfully of the evaluation of the documents as well as those rejected (with reasons for rejections) will be published on the website of Kerala Bank (www.keralabank.co.in), and objections/remarks against the list will be invited. The objections/ remarks received before the date and time specified in the notice will be considered by the Tender Inviting Authority and the final list of successful bidders of round 2 will be published.

The technical bids will be opened, evaluated and shortlisted as per the eligibility and technical qualifications. Failure to submit the documents online will attract disqualification. Bids shortlisted by this process will be taken up for opening the financial bid.

Opening of Technical Bid and Bidder short-listing:

The bids will be opened online through the e-GP website www.etenders.kerala.gov.in at the Kerala Bank, Head Office, Palayam, Vikas Bhavan.P.O, Thiruvananthapuram. If the e-Tender opening date happens to be a holiday or non-working day due to any valid reason, the Tender opening process will be done on the next working day at the same time and place specified. Any change in the opening date/time/venue due to other reasons shall be informed by way of Corrigendum published in the e-GP website.

Opening of Financial Bids: Bids of the qualified bidder's shall only be considered for opening and evaluation of the financial bid on the date and time mentioned in critical date's section.

Selection of Contractor

Tender for Installation and operation of 3D LED Wall to display Advertisements in Kerala Bank in overbridge branch building at Thiruvananthapuram for which the License will be issued to the successful bidder by Kerala Bank based on the evaluation of the submitted tenders. Tenders will be evaluated on the basis of smallest License Fee quoted by the successful bidder in this E-tender.

Hereinafter, the successful bidder will be called as the "Contractor" for installing 3D LED Display Wall in overbridge branch building at Thiruvananthapuram based on the smallest License Fee offered in the e-tender .

Performance Security:

The successful bidder shall, before signing the agreement and within the period specified in the letter of acceptance of his tender, deposit a sum equivalent to 2.5% of the value of the contract as security in the form of DD or provide Performance Bank guarantee for equivalent amount for the satisfactory fulfilment of the contract (Annexure -II).

The amount remitted as Security Deposit will be released to the party after the satisfactory completion of contract period without interest.

Agreement

(i).Successful bidder shall enter into the agreement within 15 days from the date of receipt of "Letter of Intent" with The Chief Executive Officer, Kerala State Co-operative Bank Ltd (Kerala Bank), Head Office, Co-Bank Towers, Vikas Bhavan.P.O, Thiruvananthapuram- 695033 on Non-Judicial Stamp Paper franked with requisite stamp duty at his / her own cost as prescribed by Government from time to time, duly paying requisite Security Deposit.

The contractor shall have to pay all stamp duty, lawyer's charges and other expenses incidental to the execution of the agreement.

(ii).The contractor shall carryout the required Civil, Technical & Electrical works for the installation and operation of the 3D LED Display Wall in the premises.

(iii).Any expenditure towards service, repairs & maintenance of civil,Technical & electrical works and for improvement of 3D LED Display Wall shall be borne by the contractor during the subsistence of the contract period.

(iv).Identification and allotment of space of Kerala Bank for the installation of 3D LED Display Wall to the contractor is at the discretion of Kerala Bank. The decision of Kerala Bank authorities is final in allotment of space for the installation of Wall.

(v). Necessary wiring and MCBs as per site requirement shall be arranged by contractor at his cost. There shall be no loose wiring in the premises.

(vi). The Contractor shall not employ, associate with or include as business partner any person who was a blacklisted / service defaulted / payment defaulted Contractor etc., in conducting of any business contract of the Bank.

Force Majeure Clause:

Neither Kerala Bank nor contractor shall be liable for any inability to fulfill their commitments and obligations hereunder occasioned in whole or in part by Force Majeure, any of the following events resulting in material adverse effect, shall constitute force majeure events:

- (i). Earthquake, Flood, Inundation, Landslide, Storm, Tempest, Hurricane, Cyclone, Lighting, Thunder or other extreme atmospheric Disturbances.
- (ii). Fire caused by reasons not attributable to the Licensor. Acts of terrorism.
- (iii). War, hostilities (whether war be declared or not), invasion, act of foreign enemy, rebellion, riots, weapon conflict or military action or civil war.
- (iv). Strikes or boycotts, other than those involving the Licensor, its contractors, or their employees, agents etc, and
- (v). Any other similar things beyond the control of the party, except court order/ court judgment.

(vi). The decision of the Chief Executive Officer on all matters arising out of the agreement will be final, conclusive and legally binding on all parties concerned. Chief Executive Officer reserves the right to cancel the tender without showing any reason. 888

Confidentiality Clause: Contractor shall not disclose to any other party about the knowledge of Kerala Bank project system or pass-on the possession of material and information given to the contractor under this agreed contract or any information which has been generated during the running of the project. The contractor shall hold such material and information in strict confidence, not to make use of them other than for the performance of this contract, except release it only to the designated employees requiring such information for the installation & maintenance of 3D LED display Wall. During execution of the contract and thereafter the above information shall not be released to any other parties.

Severability: If for any reason whatever any provision of this agreement is or becomes invalid, illegal or unenforceable, such invalidity, illegality or unenforceability shall not prejudice or affect the remaining provisions of the agreement which shall continue in full force and effect. The parties will negotiate in good faith with a view to agreeing upon one or more provisions which may be substituted as nearly as practicable to such invalid, illegal or unenforceable provision.

Validity of Bid

The Bidder's offer must remain valid and binding for a period of three (3) months from the bid opening date. Any proposal with a validity period shorter than this will be disqualified.
Extension of Validity

If required by Kerala Bank, the Bidder may be requested to extend the validity of their Bid

without altering the substance or pricing stated therein. Such extensions may be granted for additional periods, at the Bidder's discretion.

These clauses ensure that bids remain firm and enforceable during the evaluation period and help avoid unnecessary extensions or price revisions.

Blacklisting

Any bidder who submits false, forged, or fabricated documentation, or conceals material facts in order to influence the tender's outcome, shall be subject to the following actions:

- (i).The Earnest Money Deposit (EMD) shall be forfeited;
- (ii).The bidder shall be blacklisted from participation in future tenders or any association with Kerala Bank; this is a mandatory consequence under procurement regulations

Risk–Purchase Clause

In the event the Bidder, after entering into the Contract Agreement, fails to comply with any Tender document terms or conditions, fails to complete work within the agreed timelines, or otherwise repudiates the contract, Kerala Bank shall have the right to:

- (i).Forfeit the Earnest Money Deposit (EMD)/Performance Security deposited by the Bidder.
- (ii).Procure required services through alternative sources, and charge the Bidder the difference in cost incurred by Kerala Bank.

These measures ensure that Kerala Bank is compensated for any breach or non-performance by the Bidder and that contractual obligations are enforceable under the agreed scope.

EXTENTION, PENALTY , INDEMNITY CLAUSE AND TERMINATION

(i). In the case of failure of the successful tenderer to fulfill the conditions herein stated, before the commencement of the contract or to remit the payments on the due date/time or to abide by the terms and conditions of the agreement, the Chief Executive Officer of the Kerala Bank will have the right to cancel the contract and to award the contract to another contractor or to carry out the work by the Bank as Bank deems it fit and any amount paid by the contractor to the Bank will be forfeited. Besides the contractor shall be liable for any loss caused to the Kerala Bank by reason of cancelling the contract.

(ii). The Bank shall have the power to cancel the contract entered into with one-month notice, if it considers that such cancellation is necessary in the interest of the Bank / general public. The contractor shall abide by such decision of the Bank.

(iii). If the contractor retracts from the fulfillment of the contract without valid reason, he shall be liable to compensate the loss, if any, sustained to Bank on account of this. The loss so sustained will be realized from the defaulter invoking provisions of Kerala Co-operative Society Act 1969 and rules or Revenue Recovery Act or by invoking provisions of any other law.

(iv). In the event of failure on the part of the contractor to complete the LED display wall in the manner specified herein, interest @10% per annum for the defaulted days. The contractor is liable to compensate the Bank the loss, if any, so sustained.

(v). If the successful tenderer fails to execute the agreement within 30 days as stipulated in the provisional confirmation order, the Bank will be at the liberty to confirm the tender in favor of the second lowest bidder, if it deems fit and loss on account of this (i.e. difference between the highest and second highest bid amount) will be realized from the defaulted tenderer by invoking provision of Kerala cooperative societies Act 1969 and rules or Kerala Revenue Recovery Act or any other law then in force.

(vi). The contractor shall not have any right to continue beyond the date of expiry of contract.

(vii). The Bidder is liable for the damages caused to the locations in the course of installation of 3D LED display Wall in the location or in the course of removing the equipment / machinery fixtures etc., from the location. The Bidder shall have to repair the damage or remit the cost of damages as assessed by the Bank, failing which, the cost of damage will be recovered from the security deposit.

(viii). The Bank shall not be accountable for any loss or damage or theft of equipment-accessories etc., installed in the locations by the Bidder.

(ix). The contractor is liable to bear all expenses and pay compensation in case of death or injury (simple or grievous) caused in the Bank premises to any person engaged, authorized or directed by the Contractor during the course of conduct of installation work of wall. The Bank is not liable to pay such compensation or to bear such expenses.

Right to Terminate

Kerala Bank reserves the absolute right to terminate the contract, in whole or in part, at any time without assigning reasons, in the event of unsatisfactory performance by the Contractor.

Deviations

Any proposal that deviates from the specified commercial or technical terms of the Tender document, including conditions, formats, or pricing stipulations, shall be deemed non-responsive and may be rejected outright. This aligns with standard procurement protocols, which classify substantial deviations as grounds for disqualification, ensuring compliance and fairness in the evaluation process

ARBITRATION CLAUSE

Any dispute, controversy, or claim arising out of, or relating to, this Agreement-including its validity, interpretation, performance, or termination-shall be exclusively referred to arbitration. The arbitration shall be conducted pursuant to the provisions of the Kerala Co-operative Societies Act 1969, specifically Sections 69, 70, and 70A, which mandate resolution through the Co-operative Arbitration Court or Registrar as applicable

Engagement of Alternate Bidder/Contractor

Upon termination, Kerala Bank reserves the right to engage another contractor to complete the remaining work. The original bidder/contractor will be liable for and must compensate the Bank for any additional costs incurred as a result of such engagement.

This clause protects Kerala Bank's interests by allowing flexible recourse in cases of non-performance, ensuring continuity of services, and safeguarding against additional financial burdens.

Confidentiality of Procurement Process

All information pertaining to the examination, clarification, evaluation, comparison of bids, and recommendations for award shall remain strictly confidential and shall not be disclosed to bidders or any other persons not officially involved, until the contract is formally awarded. Any attempt by a bidder to influence the Bank's evaluation or award decision may lead to immediate rejection of their bid.

No Legal Relationship

No binding legal relationship will exist between any of the Recipients and the Bank until execution of a contractual agreement to full satisfaction of the Bank.

Tenderer's Obligation to Inform Itself

The Tenderer is expected to conduct its own due diligence by thoroughly reviewing and analyzing all information contained in the Tender documents-including specifications, drawings, terms, and conditions-before submitting the bid. This includes seeking clarification from the Bank regarding any ambiguities or discrepancies through the prescribed channels prior to bid submission.

Errors and Omissions

The Tenderer must notify Kerala Bank in writing of any error, omission, fault, or discrepancy identified in the Tender document no later than five (5) business days prior to the bid submission deadline. Such notice must be submitted via the official communication channels specified in this TENDER DOCUMENT.

Acceptance of Terms

A Tenderer will, by responding to the Bank's Tender document, be deemed to have accepted the terms as stated in this document. The Tenderer affirms that it has independently evaluated and accepted all aspects of the Tender document, and that its proposal is made with a complete understanding of the responsibilities and risks involved.

Disclaimer

(i). The information contained in this Tender document, or provided subsequently to Bidders-whether orally, in writing, or via email on behalf of Kerala State Co-operative Bank ("the Bank")-is governed by the terms and conditions of this Tender document.

(ii). This Tender document constitutes an invitation to submit proposals, not an offer or agreement by the Bank.

(iii). The purpose of this Tender document is to furnish prospective bidders with background and guidance to assist in proposal preparation. It does not claim to contain all information that may be necessary for completion of a proposal. Bidders should conduct their own due diligence and verify accuracy, reliability, and completeness of all data. The Bank retains the right-at its sole discretion-to update, amend, or supplement the information in this Tender document at any time .

(iv). The Bank, its employees, and advisers disclaim all liability-whether in negligence or otherwise-for any loss or damage arising from reliance on the content of this Tender document.

(v). The issuance of this Tender document does not obligate the Bank to award a contract. The Bank reserves the right to reject any or all proposals at any stage without attributing any reasons .

(vi). Bidders must carefully review all instructions, forms, terms, and specifications provided in this Tender document. Failure to provide required information or to submit a responsive bid may result in disqualification.

(vii). Kerala Bank reserves the right to cancel the selection process in full or part at its sole discretion, without liability or obligation. The Bank may also reissue or supplement this Tender document at any time.

(viii). Any amendment, clarification, or corrigendum issued by the Bank shall form part of the Tender document must be acknowledged by all bidders.

(ix). By submitting a bid, the Contractor confirms it has reviewed all terms, understands and accepts them fully, and agrees that its bid meets all requirements without reservation.

(x). Bids not accompanied by the EMD will be rejected.

(xi). Furnishing of any false information / fabricated document would lead to rejection of the tender at any stage.

(xii). The final acceptance of the tenders rests entirely with the Bank who do not bind themselves to accept the lowest or any tender.

This Disclaimer is aligned with recognized Tender document best practices and ensures clarity regarding the non-binding nature of this solicitation.

CONCLUSION

Kerala Bank is looking for a capable Contractor to install a 3D LED display wall outside its Overbridge branch building at Thiruvananthapuram to maintain brand equity of Kerala Bank and strengthen its competitive position against other financial institutions.

The Chief Executive Officer,
Kerala Bank,
Thiruvananthapuram

I/We hereby accept all the above terms and conditions in its entirety.

Signature of bidder: Name of bidder:

Address of bidder:

Mobile No. of bidder:

Place: Thiruvananthapuram

Date: / /2025



KERALA STATE COOPERATIVE BANK LTD (KERALA BANK)

HEAD OFFICE, COBANK TOWERS, PALAYAM, VIKAS BHAVAN P.O,
PALAYAM, THIRUVANANTHAPURAM – 695 033

KSCB/HO/BPCC/Mktg/LED DH OBB TVM/2025

Dtd.25-08-2025

ANNEXURE - 1 SCOPE OF CONTRACT

Proposed for 3D LED display Wall Installation Bank proposes to setup 3D LED Wall outside the Overbridge Branch Building at Kerala Bank at Thiruvananthapuram. Tenders are invited from reputed advertising I& PRD empaneled agencies based in Kerala.

SI No	Name of Location
1	Kerala State Cooperative Bank, Overbridge Branch Building (Refer illustrative Sketches) Near Thampanoor East fort Junction, Thiruvananthapuram
2	Particulars : Digital Display Screen P4 Outdoor (3D) Size: 42 Feet Width (21 ft + 21 ft) x 15 Feet Height, Total 662.5 sqft (Diagram Attached)
3	Other specifications: Other Details:- Outdoor P4 LED Display Module Qiangli Q4 SMD 2525 M-pro series 4 mm pixel pitch and 62,500 dots/m ² High Resolution and Wide viewing angles (160° horizontal & 140° Vertical viewing angles) Pixel Resolution: 4000 Px X 960 Px High Brightness (Over 5500 cd), Smooth display without flicker or ghosting Water Proof rating of IP 65 Processor 3 D with Nova Star DSP 1000 Pro LED Controller Multiple input and control options with timer Wall mounted type cabinet: (As per sketch given) M.S. Cabinet (Imported), Full body ACP covering Material of fittings : 12" x 0.5" Thick plate, 6" C channel, 6" GI 2mm Square pipe outer frame work, 2" GI 16 guage suare pipe Base frame work (Diagram Attached) Warranty: 3 years Service : A service personnel should be available in Thiruvananthapuram to provide timely service AMC : The AMC conditions after the warranty period should be specified in the tender document .
4	Note: - All statutory Governmental clearances and safety certifications to be obtained by the successful bidder.



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Dtd.25-08-2025

ANNEXURE - II

MODE OF PAYMENT FOR SUCESSFUL BIDDER		
1	EMD – Rs. 1,00,000/-	To be included with e-Tender
2	Security Deposit : 2.5% of the value of the contract as security in the form of DD or Performance Bank guarantee for equivalent amount .	On or before 30th day of date of receiving Temporary Confirmation



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Dtd.25-08-2025

ANNEXURE - III

(Proforma of Certificate be furnished along with Technical Bid)

GENERAL INFORMATION ABOUT THE TENDERER

1	Name of the Tenderer Registered address of the firm with GSTIN					
	State		District			
	Telephone No.		Fax			
	Email		Website			
Contact Person Details						
2	Name			Designation		
	Telephone No.			Mobile No.		
Communication Address						
3	Address					
	State		District			
	Telephone No.		Fax			
	Email		Website			
Type of the Firm (Please ✓ relevant box)						
4	Private Ltd.		Public Ltd.		Proprietorship	
	Partnership		Society		Others, specify	
	Registration No. & Date of Registration.					
Nature of Business						

5	Installation & Operation of the Wall in Kerala Bank in Thiruvananthapuram, Ernakulam and Kozhikode District for the display of advertisements.				
Key personnel Detail(Chairman, CEO, Directors, Managing Partners etc.)					
6	in case of Directors, DIN Nos. are required				
	Name		Designation		
	Name		Designation		
Bank Details					
7	Bank Account No.		IFSC Code		
	Bank Name & Address		Branch Name		
	Tel No		Email ID		
8	Whether any criminal case was registered against the company or any of its promoters in the past?		Yes / No		
9	Whether any unsettled dispute/litigation pending with Kerala Bank				
10	Any default in payment of license fee and violations of terms and conditions in earlier business with Kerala Bank.				
11	Whether blacklisted by the Central Govt/any State Govt/State Transport undertaking.				
12	GST No.				
13	Other relevant Information provided *				
Date:		Office Seal		Signature of the tenderer	

I/We hereby certify that all the above information provided is true, complete and correct to the best of my/our knowledge and belief.

Name & Signature of Bidder



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KSCB/HO/BPCC/Mktg/LED DH OBB TVM/2025

Dtd.25-08-2025

Annexure-IV

(Proforma of Certificate be furnished along with Technical Bid)

ANNUAL TURN OVER STATEMENT

The Annual Turnover of M/s _____ for the past Three years are given below and certified that the statement is true and correct.

Sl. No.	Year	Turnover in Lakhs (Rs)
1	2022 – 2023	
2	2023 – 2024	
3	2024 - 2025	
Total		
Average Turnover per year		

Date:

Signature of Auditor

(Name in Capital)

Seal:



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KSCB/HO/BPCC/Mktg/LED DH OBB TVM/2025

Dtd.25-08-2025

Annexure - V

(Proforma of Certificate be furnished along with Pre-Qualification Bid)

AFFIDAVIT

Format for Affidavit

That Entity / Promoter(s) /Director(s)/Partners of Entity are not blacklisted

I, M/s. (Name of the firm), having registered office at
..... hereby certify and confirm
that we or any of our promoter(s) /director(s) are not barred by Department of Co-Operation, Govt. of
Kerala/ or any other entity of Government of Kerala or blacklisted by any state government or
central government / department / organization in India from participating in Tender/s, either
individually or as member of a Consortium as on the (Last date of submission of
tender).

I, M/s..... (Name of the firm) also hereby confirm that we or any of our
promoter(s) /director(s) is not having any unsettled disputes/ unnecessary litigation with existing or
previous contracts with Kerala Bank and also are not defaulters in payment of license fees or
penalties or having any type of existing unpaid financial obligation with Kerala Bank.

We further confirm that we are aware that, our bid for the captioned tender would be liable for
rejection in case any material misrepresentation is made or discovered at any stage of the Bidding
Process or thereafter during the contract period.

Dated thisDay of, 20.....

Signature, Name & Address
of the Tenderer



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Dtd.25-08-2025

Annexure - VI

Sub : Contract Work For Installing 3d Led Display Wall Outside The Overbridge Branch Building
At Kerala Bank At Thiruvananthapuram

To

The Chief Executive Officer,
The Kerala State Co-Operative Bank Ltd,
Head Office, Cobank Towers, Palayam, Vikas
Bhavan, Thiruvananthapuram, Pin-695033

Sir,

I/We hereby tender to supply, under the annexed general conditions of Tender ; the whole of the work referred to and described in the attached specification and schedule, as may be decided by Bank, at the rates quoted.

I/We am/are remitting/have separately remitted the required amount of as
..... earnest money.

Yours faithfully,

Signature.....Name.....

Address.....

Phone No..... Email

Date.....

Specific conditions:

1. Cost of Tender Forms should be remitted as specified.
2. Full EMD as specified should be remitted.
3. Contract would be awarded to qualified L1 bidder.
4. Amount should be quoted only in the prescribed “BOQ” file in the website.

Note:

- (1). Bidders are advised to go through all conditions of the Notice Inviting Tender and the Tender documents carefully and to comply them to avoid rejection of their tender.
- (2). Bidders are advised to note the Tender ID and Tender No. & Date for future reference._